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Automated Onboarding: Transform Your Talent Experience





About Me:

- Misha St.Clair
- Product Trainer
- 15+ years in technical training
- Trivia host



Onboarding Challenges

You're excited to place talent, and they are motivated to start working, so what's the problem here?



Complexity

May lead candidates to drop out between placement and starting



Time

40% of recruiters spend over 3 hours onboarding each new hire



Pressure

Placements need to happen quickly, regardless of volume



Compliance

Errors with things like I-9 and tax documents can happen in this system



Temporary Workers' Onboarding Experience



Of temporary workers feel ready for their job after onboarding



Gallup, 2021



Wait more than a week to have the basic tools to do their job



Vlerick-Talmundo, 2019



Benefits of Improved Onboarding



Likely to stay for over three years



Improvement in new hire retention



Increase in productivity



SHRM, 2017

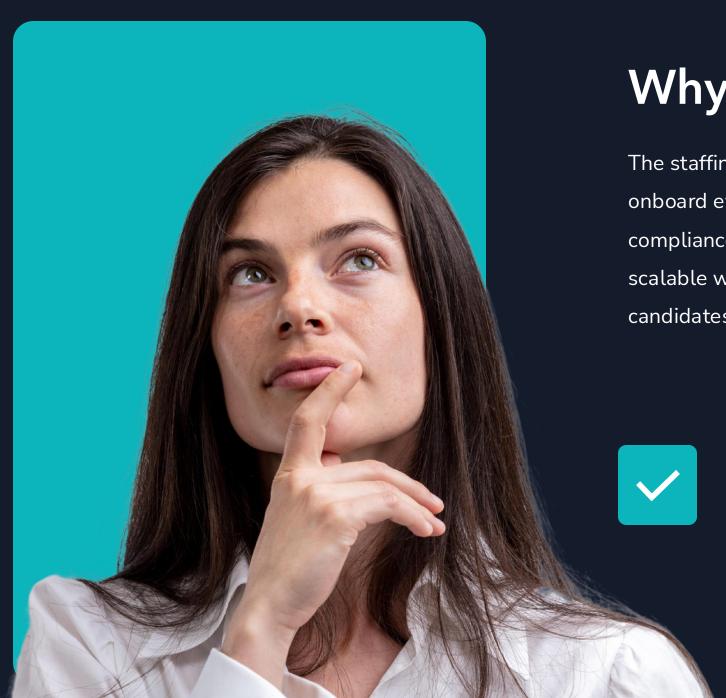


Brandon Hall Group, 2019



Brandon Hall Group, 2019





Why are we here?

The staffing industry moves fast. 2.5 million temp workers onboard every week, often under tight deadlines and strict compliance demands. Automated onboarding offers a scalable way to stay compliant, accelerate hiring and give candidates a smoother experience from day one.

BY THE END OF THE SESSION

You'll be ready to:

- Transform your onboarding process
- Create automated workflows
- Save time, reduce errors and provide a better experience





Important Note About Automated Onboarding

To determine whether *your* current package includes Automated Onboarding or available integrations:

- 1. Contact your Account Manager directly
- 2. Don't know who your Account Manager is? Open a support ticket at support@avionte.com



Standard vs. Automated Onboarding

Standard Onboarding

- X Set hands-on process
- X Manual task tracking and reminders
- X Largely desktop-based experience
- X Basic form completion
- X Consumes recruiter time

Automated Onboarding

- Configurable workflows
- Automated tasks and notifications
- **✓** Offers a mobile experience
- Easy-to-navigate compliance forms
- Frees up hours for better uses



Math Time!

Math Time!

Hours to onboard

Cost per X recruiter hour

X volume

= Savings from Automation









Savings per new hire

New hires each month





$$$4,500 \times 12 =$$

Monthly savings

Months in a year

\$54,000 Annual savings



150 x 12 =

Hours each month

Months in a year

1 8 0 0 Hours each year





Example Workflow

Stage 1: Personal Information

- Fill out Personal Info form
- Upload a copy of identification

Stage 2: Employment Details

- Read and sign the employment contract
- Fill out tax forms

Stage 3: Company Policies

- Read and acknowledge the employee handbook
- Complete the company's code of conduct training



Stage 4: Setup

- Set up direct deposit for payroll
- Choose health insurance and other benefits

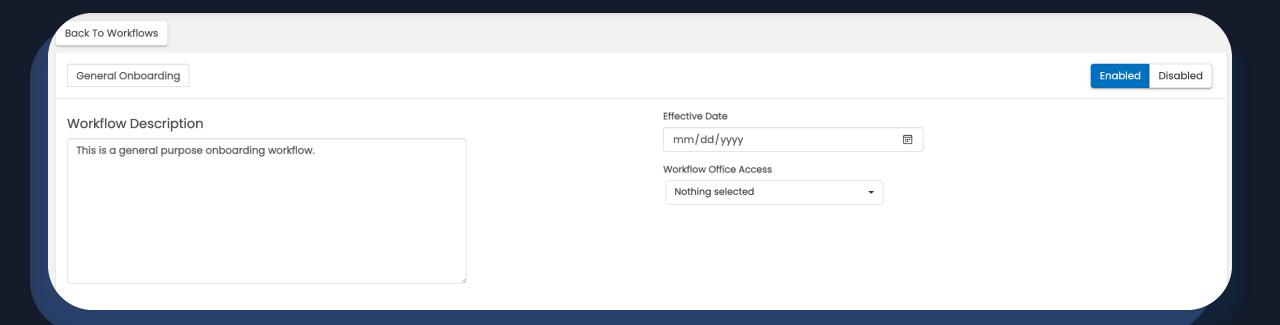
Stage 5: Orientation

- Schedule orientation meeting with HR
- Complete department-specific training



voices Companies Documents Back Office Analyze QuickPlace Automation
terviews Genai Studio Calendar Workflows Automation Rules

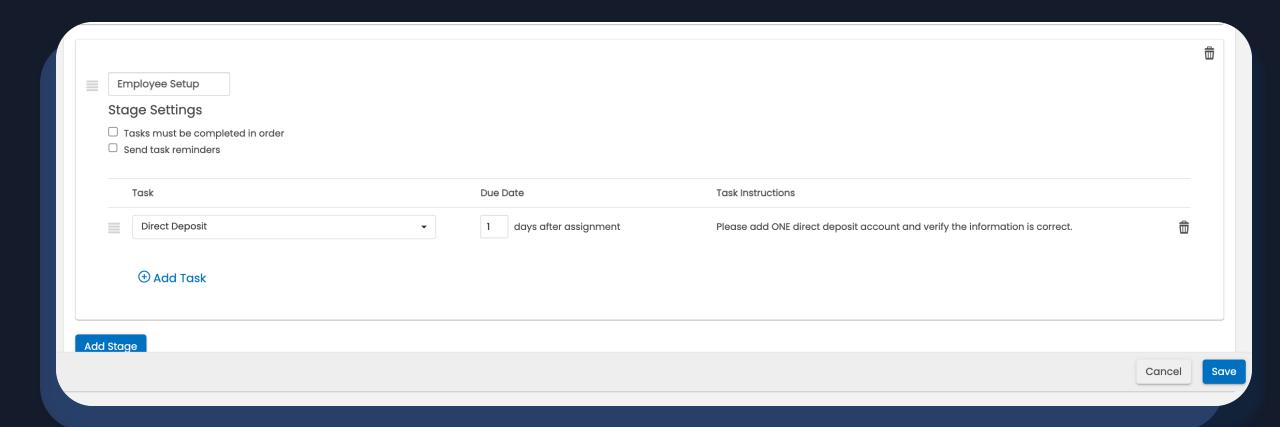




Workflows are reusable sets of Onboarding Tasks



Stage 1: Verify Personal Information Stage It is recommended that this stage never be disabled, as contact and other personal information verified in this stage is used to speed up the onboarding process by auto-filling information in included forms. Don't require this stage. **Employment Details** Stage Settings Tasks must be completed in order Send task reminders Task Due Date Task Instructions **Equal Employment Opportunity** days after assignment Us days after assignment Please answer the questions presented to ensure the appropriate tax forms are completed. Symmetry FEDERAL - W-4 - Employee's Withholding Certificate ① Add Task



Stages and Tasks can be dependent upon each other



AUTOMATED ONBOARDING

Workflow Tips

- Sequence tasks logically and take advantage of prefilled information
- Provide clear, action-oriented instructions
- Consider making specialized workflows for different locations or industries



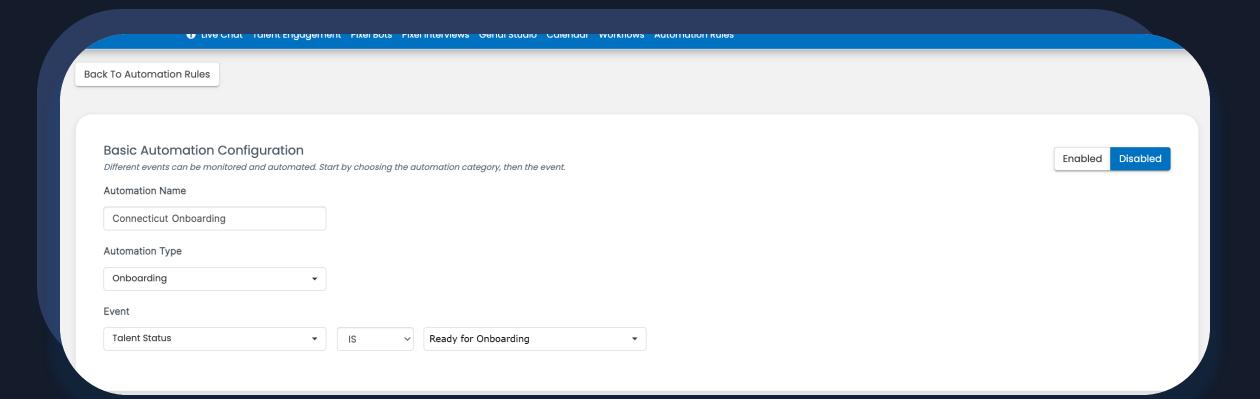


Automating Workflows

Companies Documents Back Office Analyze QuickPlace Automation

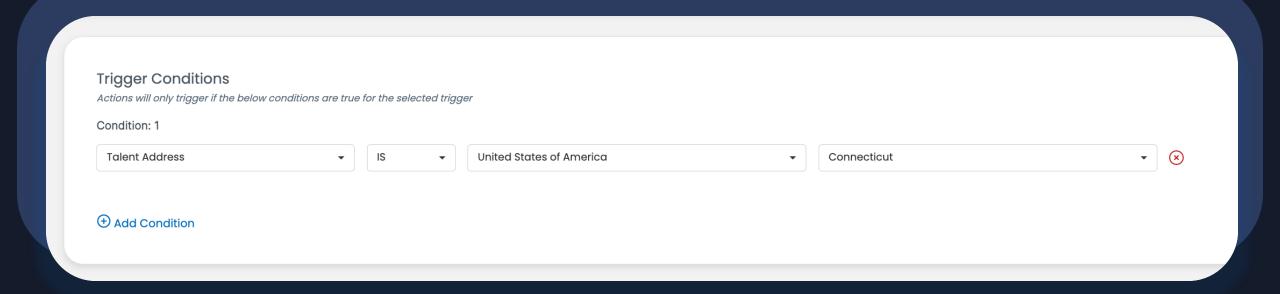
Genai Studio Calendar Workflows Automation Rules





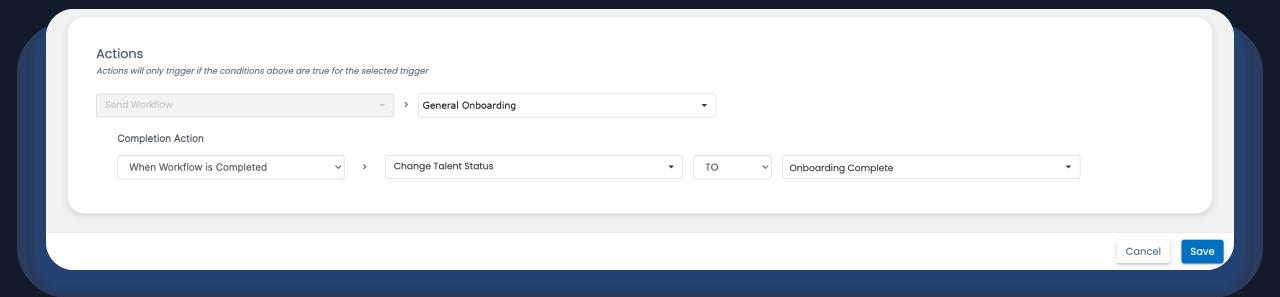
Events are conditions to start an Automation





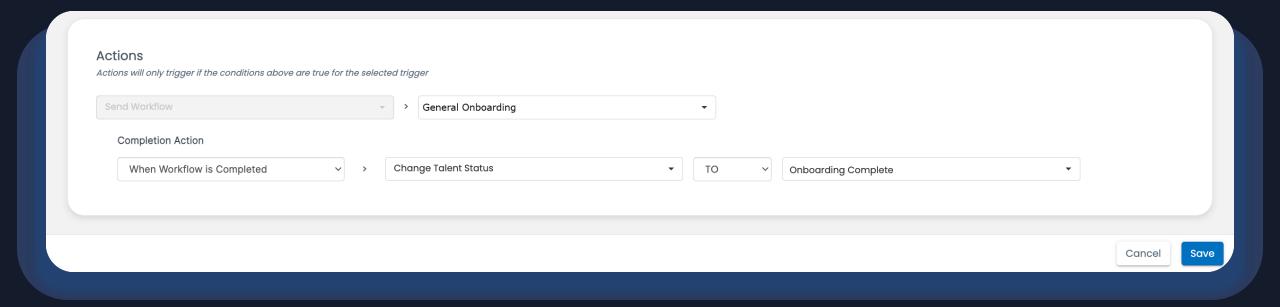
Trigger Conditions optionally add specificity to the trigger Event





Actions send the specified Workflow



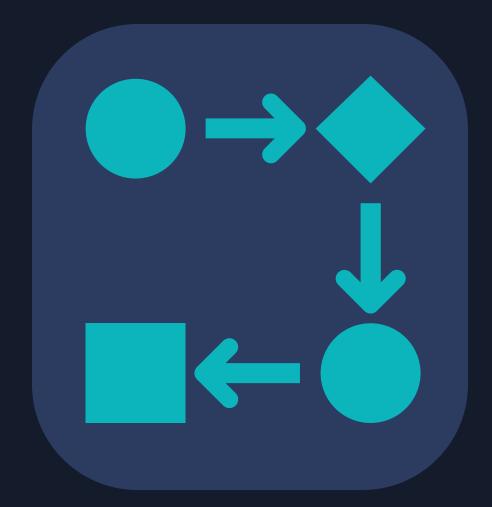


Completion Action ends the Automation and moves Event condition forward



Automation Tips

- Use **Talent Status c**hanges as trigger events
- Add Conditions to limit reach to people in a particular location or Home Office
- Configure talent statuses to show a clear journey
- Automations can be chained, with one's completion triggering the next
- Watch out for conflicting rules





Talent Engagement

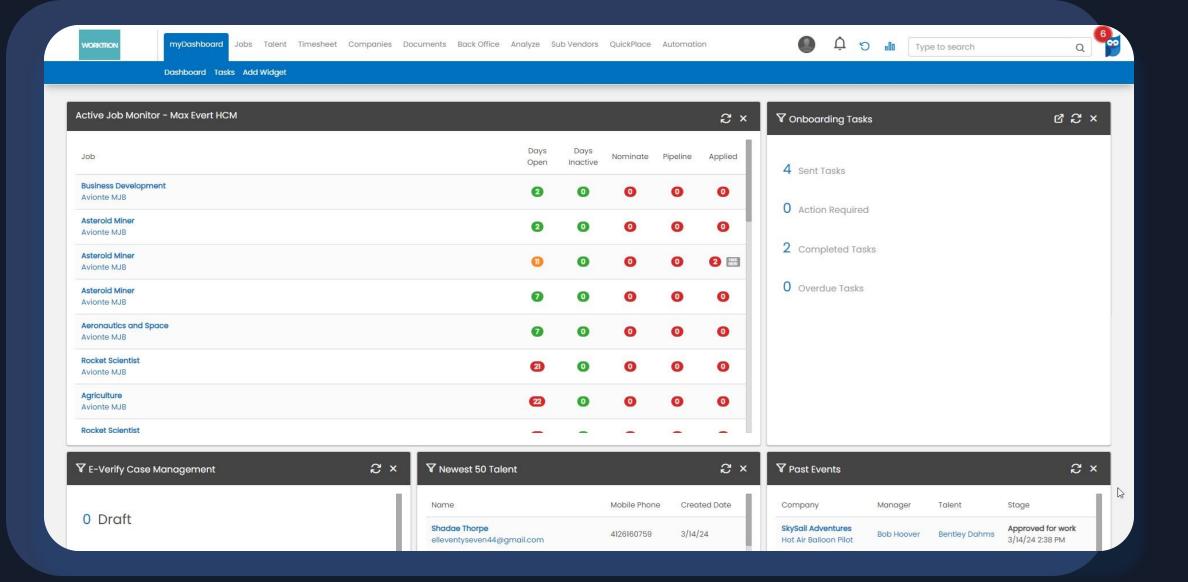
- Automating Onboarding assigns the workflows, but Talent Engagement sends the messages
- Trigger Events include Onboarding Due or Onboarding Assigned
- Messages can be scheduled to remind the talent on a set interval
- Full Talent Engagement webinar available on Avionté Knowledge Base





Tracking Tasks

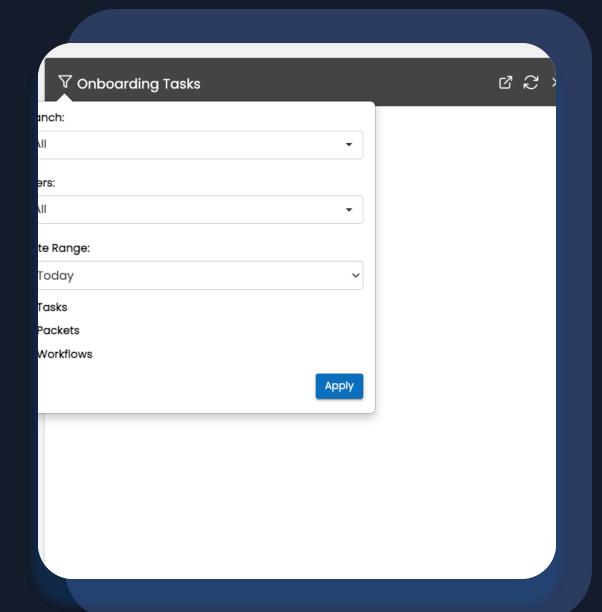






Onboarding Tasks Widget

- Access and manage onboarding tasks with a comprehensive view of the entire process
- Monitor categorized results like Sent Tasks,
 Action Required items, Completed Tasks
 and Overdue Tasks
- Filter results for quick and relevant assessment of onboarding progress

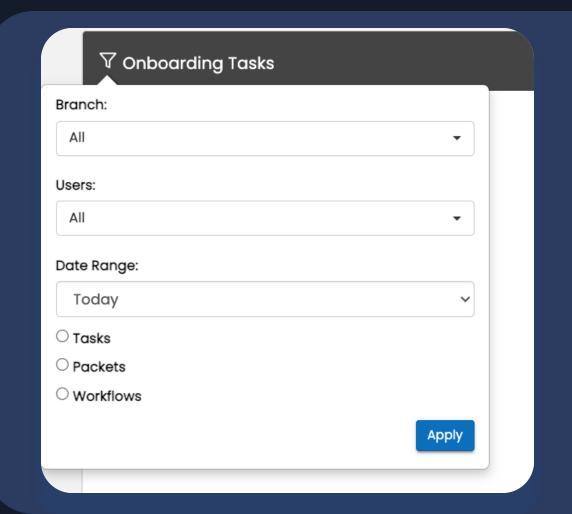




AUTOMATED ONBOARDING

Onboarding Tasks Widget

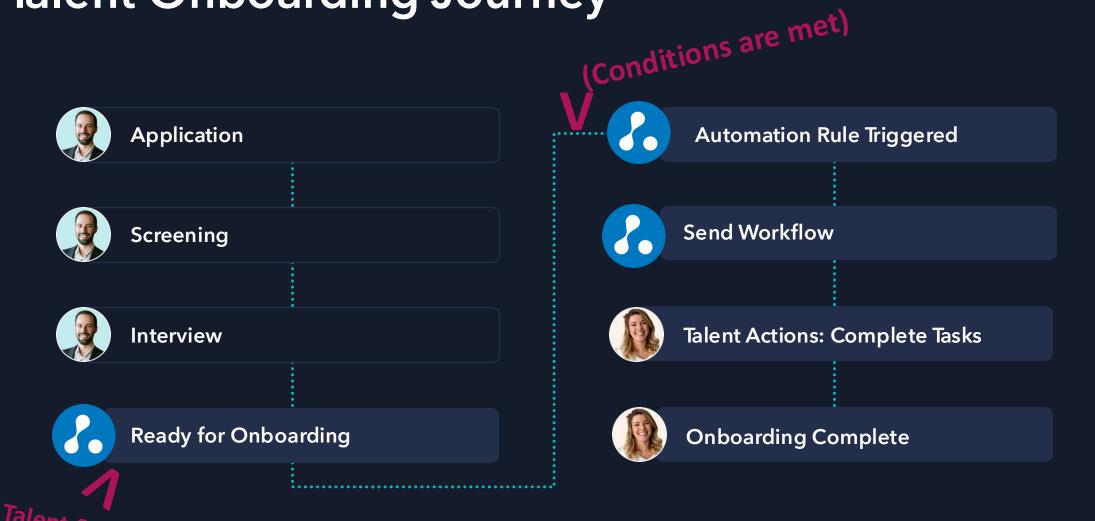
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Talent Onboarding Journey





AUTOMATED ONBOARDING

Talent Experience

- Mobile-friendly format lets them handle tasks on their device of choice
- Easily navigated forms with prefilled information expedite completion
- Partial progress is saved so tasks can be completed in multiple sittings
- Explore the talent's experience yourself to better understand challenges and provide support when needed



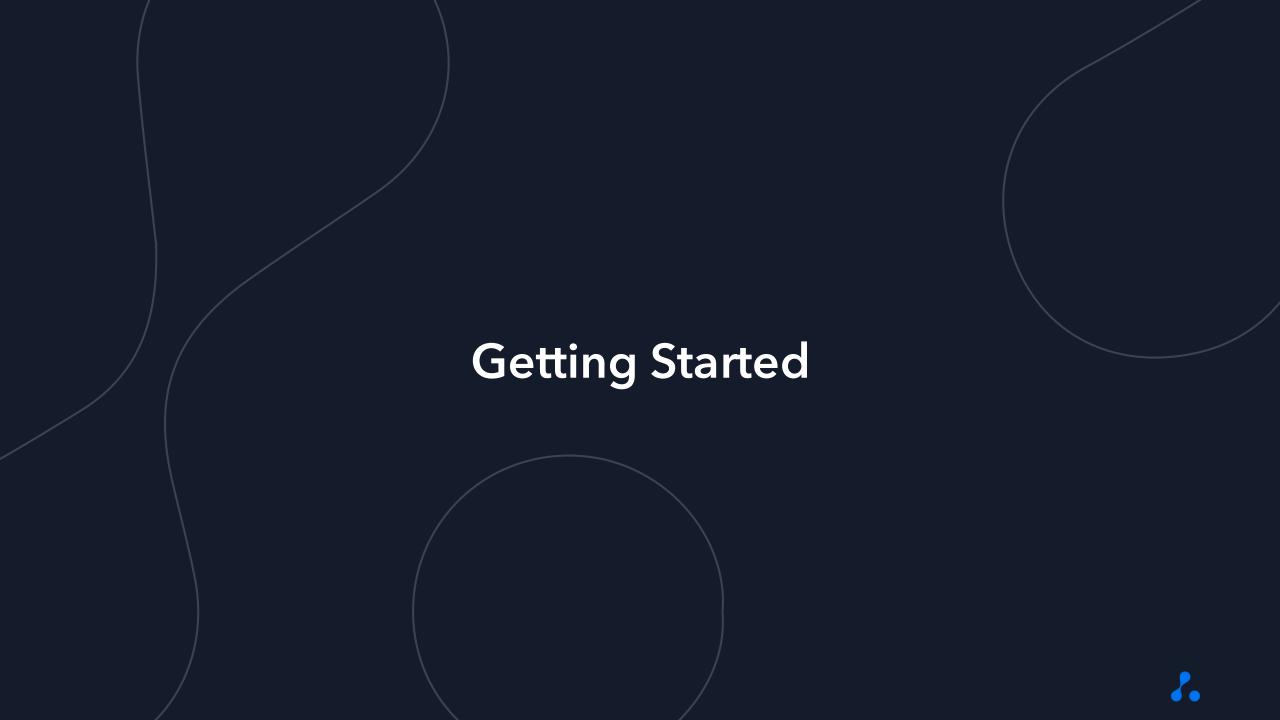
Onboarding

Hi Ridley!

Assigned Tasks & Workflows

Aeronautic Workflow





Change Management

A practical roadmap for implementing Automated Onboarding



Setup and First Steps

- Configure basic workflows
- Test with small group
- Gather initial feedback



Expand Approach

- Gradual volume increase
- Train full team



Continuous Improvement

- Analyze performance data
- Implement changes
- Plan next phase

30 DAYS

30-60 DAYS

60-90 DAYS



Who to involve?

Be sure to include the right people early, to get all the necessary input and feedback along the way to ensure successful implementation



Compliance Specialist

Someone who understands your specific regulatory requirements.



Recruiters

Provide front-line feedback on user experience.



Operations Leaders

Who can help quantify performance improvement



Common Concerns

The Fear

- "Will this replace me?"
 Fear of job elimination
- "I'll lose the personal touch"
 Worry about candidate relationships
- "This is more work, not less"

 Setup and maintenance concerns
- "Computers are hard!"
 Technology anxiety

The Reality

- People become more valuable
 Focus on strategy, not paperwork
- Deeper relationships
 Make time for more meaningful conversations
- 15+ hours back per week
 Time for more impactful activities
- Step-by-step support provided



Resource for Training Your Team



ome Included Con

Course Catalog

Live Training

Community Forum

Suppor

earch

Sign In

Automated Onboarding: Setting Talent Up for Success

This guide walks you through the Automated Onboarding process, which begins after talent successfully completes initial pre-screening and enters the "Ready to Work" pool. By enabling talent to quickly complete required tasks online or via mobile app while eliminating time-consuming manual processing for recruiters through powerful workflow automation, you'll streamline this critical transition and create a more efficient onboarding experience.





For Admins

What you do here will be valuable to bring to your internal team so they understand how to use the triggers you create!

While this setup is for admins, it is important that recruiters are aware of the automation to expect the behavior.



Workflow Automation

Streamline onboarding through automated workflows that eliminate manual proc and ensure consistency.



Note: Click here if you are looking for information on Manual Onboarding.

Resource for Training Your Team

- Create New Questionnaire: Navigate to Account & Settings > Utilities > Talent Questionnaire.
- Design Question Format: Add a comprehensive description explaining the questionnaire's purpose and completion time. Determine whether questions are required or optional.
- Enhance with Multimedia: Use merge fields to personalize the questionnaire with talent information. Incorporate photos, videos, or documents to provide additional context for complex questions.

Best Practices

- Keep questionnaires focused and concise to improve completion rates
- Use a mix of question types to maintain talent engagement throughout the form
- Consider using point values and correct answer options for skills assessment questionnaires

Further Reading:

24/7 Onboarding Overview

Create New Workflows with Onboarding Tasks (24/7)

Configuring Talent Onboarding Tasks

Create New Automation Triggers and Actions

Create New Talent Questionnaires (v. 2)



Measuring Your Success

Measuring Success and ROI

1 Track Key Metrics

Recruiter time spent on onboarding, Time to complete onboarding

Onboarding Compliance Report

Provides an overview of pending and completed onboarding tasks and placement status

24/7 Workflow Report

Provides information regarding onboarding workflow

Long-Term Value

3

Focus on retention and talent satisfaction boosts





How many temporary workers feel ready for their job after onboarding?

29% 42% 87% All of them





What is the recommended trigger event for starting an automation rule?

Pipelining Talent

Changing Talent
Status

Nominating Talent

Time or date

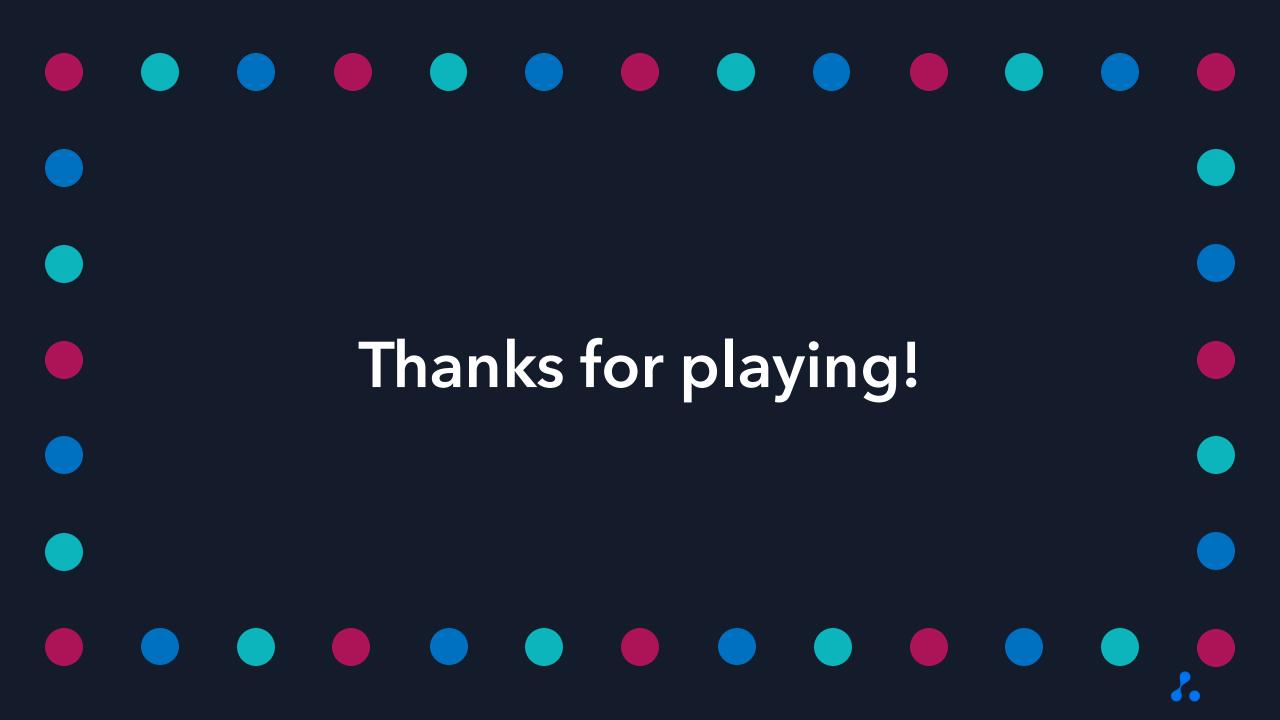




True or false: Automated Onboarding tasks must be completed on a mobile device







Next Steps



Resources

Scan the code to access our Knowledge Base Article

Recording of this session will be emailed



Next Webinar

Strategic Cash Flow Management:
Advanced Avionté
SmartFund® Techniques

June 25th, 2025 at 1:00 CT



- Question: Are the status choices/results of triggers hard coded or can we use our pre-existing status levels?
- Answer: The Status options for configuration will pull from your system's list of Talent status or your system's Nomination/Pipeline stages.
- Question: Is this separate from PIXEL?
- Answer: Yes, this is. However, you can use elements of PIXEL to help with reminders for completing
- automated onboarding tasks.





- Question: I don't see the option to set up automation from the main menu. I have Admin access; how can I turn this on?
- Answer: If you do not see the user permission in your system called 'Onboarding Automation Admin' or '24/7 ONBOARDING Task Workflow Admin', then you want to contact your Account Manager. Otherwise, if you have those user permissions enabled, you should be able to see the Automation tab upon applying the permission and logging out and back in again





- Question: If a task in a workflow needs to be resent, causing the trigger not to complete. Would an additional condition need to be added for the automation to work?
- Answer: If you send a workflow and the Talent needs to recomplete a specific task in that workflow after it was sent, your best bet may be to send that task individually through manual means. If you have a specific scenario you're concerned about, you can check with Support or your Account Management team to talk through that specific scenario!





- Question: What is the cost?
- Answer: The best way to find out pricing and additional information about adding Automated Onboarding is to reach out to your Account Manager. If you need assistance identifying who your Account Manager is, you can open a support ticket by emailing support@avionte.com.





Rate this session!





