How to configure O365 with BOLD SMTP

https://aviontebooldsupport.zendesk.com/hc/en-us/articles/4415878586387

Overview

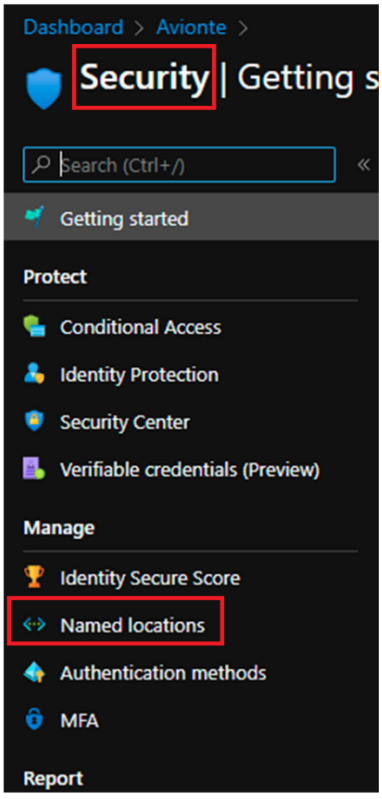
Updated 01/21/2022

This needs to be performed from your O365 Administration panel and your Exchange Online Administration Console. The person making these changes should be a global Admin within O365. This change will allow all users in O365 to use BOLD SMTP feature with no action needed to be performed by the user.

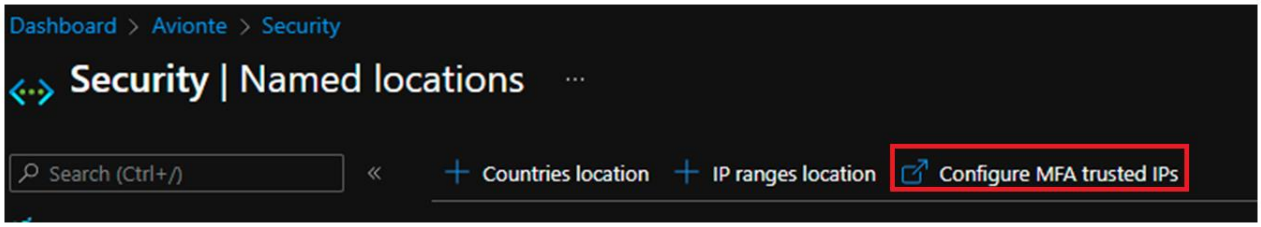
- Click here for information on using MFA and app passwords
- Click here for information on changing your MFA settings

Add a trusted IP Address

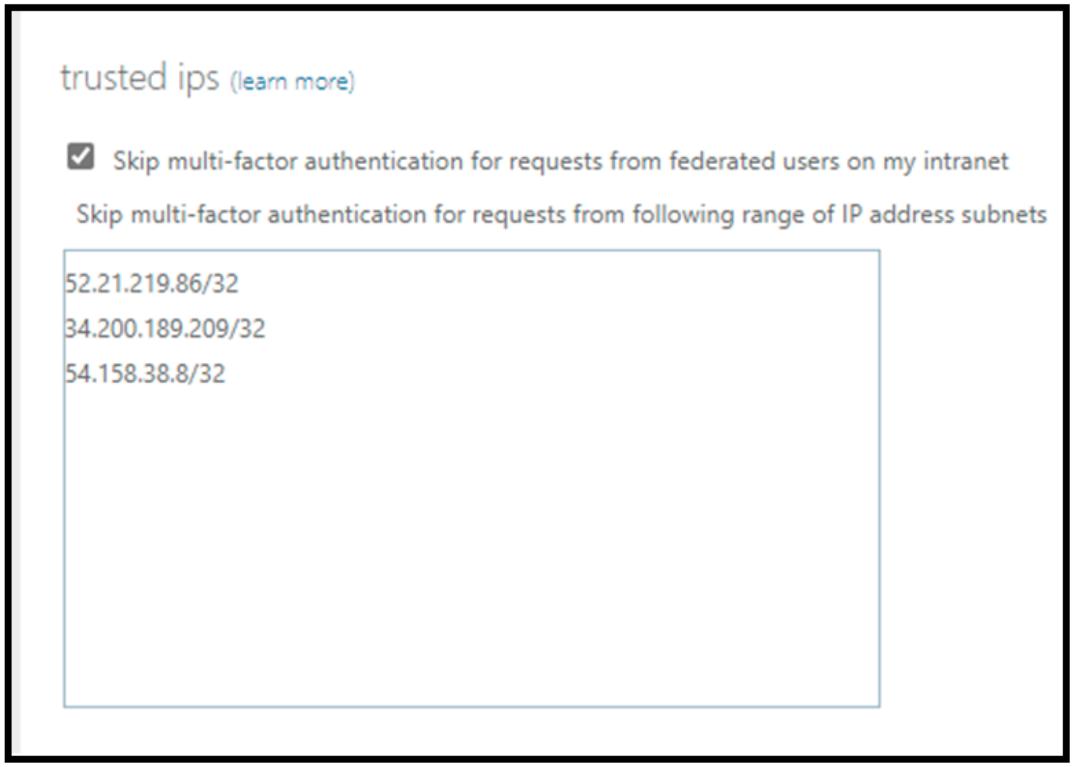
1. Azure AD, go to Security and then Named Locations



2. Click Configure MFA Trusted IP's and a new Tab will open



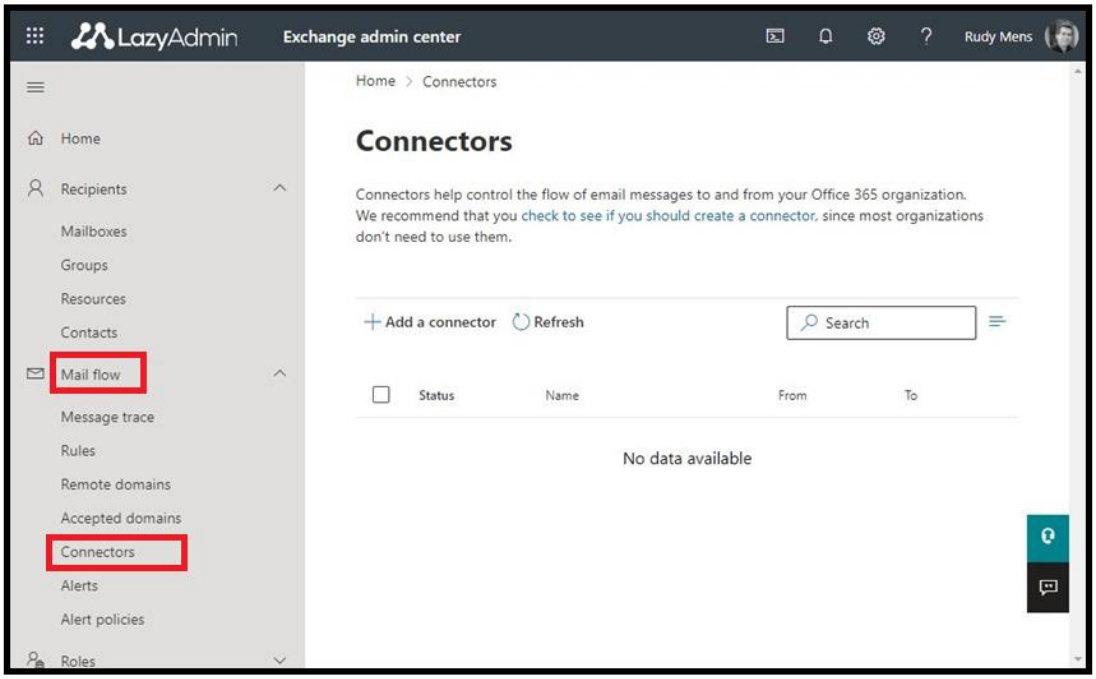
3. In Trusted IP section, check the box for Skipping MFA and external Bold IP's click save at the bottom.



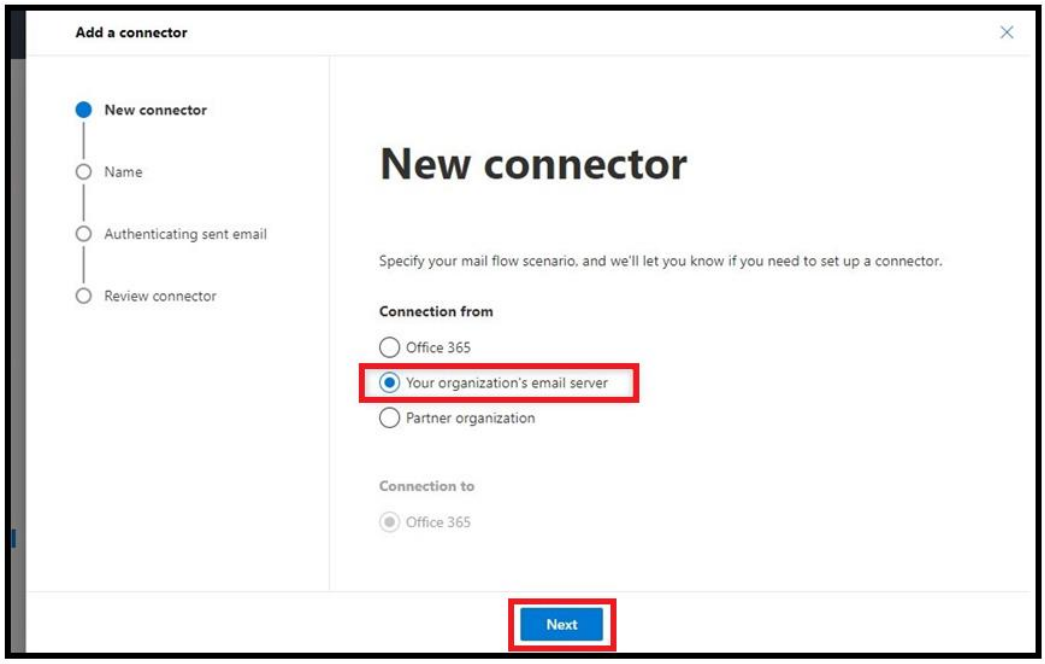
4. You will also need to add the IP's to your Exchange Online as a separate connector.

Add Exchange Online Connector

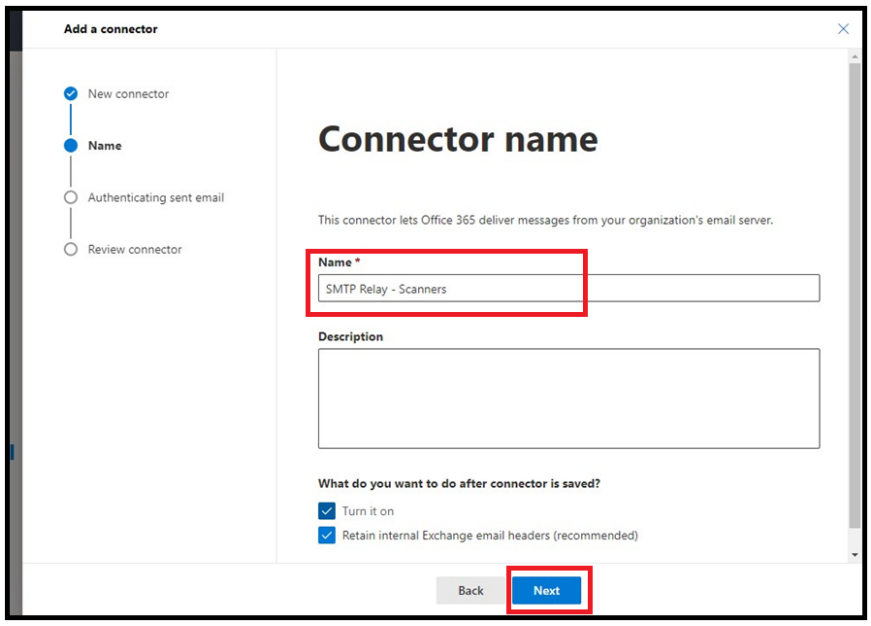
1. Open the Exchange Admin Center
2. Click on Mail Flow
3. Click on Connectors



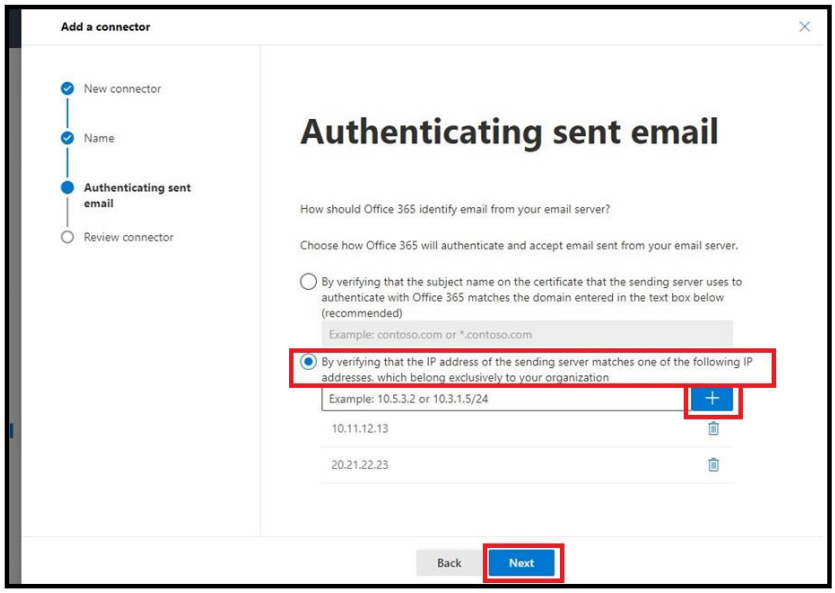
4. Select **Your organization's email server** option
5. Click on the **Next** button



6. Put in a name for the Connector in the **Name** field.
    1. Leave the selected options on.
7. Click on the **Next** button



8. The next step is to configure the authentication that we want to use. It's possible to use a certificate for authentication, but more common is to do the verification based on the public IP Address of the device.
9. Add Bold Three external IP addresses
10. Click the **Plus** button to add IP addresses:
    1. 52.21.219.86
    2. 34.200.189.209
    3. 54.158.38.8
11. Click on the **Next** button



12. The last step is to review your settings and create the connector. Double-check the IP Addresses and click on **Create connector**.